Closed captioning for this presentation is available at https://tcc.1capapp.com/event/dshs/



#### **Introductions**

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Texas Department of State Health Services

# Batch Data Exchange Testing

**Texas Immunization Registry** 

#### Overview

- What is Batch Data Exchange Testing?
- Requirements of Data Exchange Testing
- Registry Consent
- Sending Test Files
- Reviewing Data Quality Reports
- Completing Testing

# What is Batch Data Exchange Testing? (1 of 2)

- Testing prepares your organization to add live patient data to the registry.
- Testing allows you to:
  - Ensure your connection works correctly
  - Identify and resolve any issues
  - Familiarize yourself with new processes
  - Identify training needs for your staff



# What is Batch Data Exchange Testing? (2 of 2)

#### During testing you will:

- Use your new data exchange account
- Send immunization test files
- Review registry data quality reports
- Correct data quality or technical issues
- Work with your support teams



#### **Testing Objective**

#### Send data containing no errors.

- ✓ Testing is completed once this is achieved.
- Testing will continue until the objective is met.



#### **Testing Requirements**

- Your EHR must be capable of sending test files using Health Level Seven (HL7) version 2.5.1.
- Submit an aggregated test file at least every 30 days
- Must be representation of your patient population



#### **Sending Test Files**

- Coordinate with your EHR vendor to create and send Test files.
- Instructions for uploading files directly via the FTP website can be found in the *Electronic Data Exchange Resource Guide*.
- Become familiar with the FTP website



# Registry Consent (1 of 2)

- Registry consent must be added before the registry can accept immunization records
  - This is the most common reason records are rejected
- Continue adding registry consent and immunizations via the ImmTrac2 website during testing
- Registry consent can be sent via data exchange, but this process requires additional setup and testing.



#### Registry Consent (2 of 2)

- Setting up consent via data exchange may include additional costs from your EHR vendor.
- It is your organization's responsibility to be aware of how consent is being added to the registry for your patients and to ensure it is being done appropriately.



### File Processing Overview (1 of 4)

- Within 24 hours of uploading a test file, the registry sends an acknowledgment email.
  - This email does NOT mean that the file was processed successfully.
  - Acknowledgment emails may be used to demonstrate participation in Promoting Interoperability.



### File Processing Overview (2 of 4)

- Test files process within 5 business days of delivery.
- The registry returns the following files to the FTP website:
  - **DQA report** Error reports for individual messages within your test file. Located in the *DQA-Reports* folder.



### File Processing Overview (3 of 4)

- **CNF** Registry consent status of each patient within your test file. Located in the *Receive* folder.
- Response An HL7 coded version of the DQA report.
- You will NOT receive an email notification when test files finish processing.



### File Processing Overview (4 of 4)

- Certain errors will result in the rejection of the test file
  - A second email will be sent to notify you of these error.
- Rejected files are found in the *Accepted* folder with invalid added to the end of the file name.



### Reviewing Data Quality Reports (1 of 8)

- At least once per week, a user from your organization should access the FTP website to download and review any new DQA reports.
- DQAs should be opened using an advanced text editor such as 'Notepad++' or 'Programmer's File Editor' (PFE).



### Reviewing Data Quality Reports (2 of 8)

- DQA reports use the following structure:
  - HL7 Message
  - Rejection errors for that message
  - Informational Errors for that message
- Errors have a code followed by a short description
  - Example: CLR-100::Client Rejected. No existing consent on file



### Reviewing Data Quality Reports (3 of 8)

- An HL7 message contains one client's (patient's) information and any immunizations your organization reported.
  - Each test file can have multiple HI7 messages.
  - The patient's name is in the PID line
  - Information about the order is in line ORC
  - The immunization is in line RXA



### Reviewing Data Quality Reports (4 of 8)

- Client record rejection errors are listed first after the HL7 message.
  - These are 'CLR' errors
  - For example: Missing demographics, such as the client's name or address
  - Client rejection errors prevent any of that patient's records from being accepted



#### Reviewing Data Quality Reports (5 of 8)

- Immunization rejection errors are listed next.
  - These are 'IMR' errors.
  - For example: Missing manufacturer information for new immunizations
  - Immunization rejection errors prevent that immunization from being accepted



### Reviewing Data Quality Reports (6 of 8)

- Any non-critical data quality errors (called Informational Errors) are listed last.
  - These are 'IEE' errors
  - Most Informational errors are related to problems with HL7 formatting
  - Must still be addressed to improve data quality



#### Reviewing Data Quality Reports (7 of 8)

- ALL errors must be corrected during testing.
- Check the HL7 Error Guide
- Contact your EHR vendor to correct most errors.
- Contact the registry for additional assistance.



### Reviewing Data Quality Reports (8 of 8)

- Not all errors can be corrected by the EHR vendor or the registry.
- Some errors require adjustments to documentation workflows.
- Continue submitting test files and reviewing DQA reports until all error have been corrected.



# Completing Testing (1 of 2)

- To complete testing:
  - Submit three to five consecutive test files that return no errors in the DQA report.
  - Contact the registry to request promotion to production.



# Completing Testing (2 of 2)

- Successfully Completed Testing!
- The registry promotes your organization's data exchange account to production
- Contact your EHR vendor and inform them that your data exchange account is now in production.



#### **TIPS Report**

- Testing may show on TIPS report
- Disregard the Data Exchange Activity for testing period



**Health Services** 

#### Resources: Trainings

- In-person training
- Online training videos

#### Resources: Guides

- Electronic Data Exchange Resource Guide (11-15231)
- Data Quality Guide (11-15232)
- Texas Immunization Registry HL7 2.5.1 Error Guide 03\_2020 (11-15703)

Texas Immunization Registry

#### **Resources: Live Support**



- Monday through Friday
- 8:00 a.m. 4:30 p.m., CT

# **Contact Information: Websites**

#### ImmTrac2 Website

https://immtrac.dshs.texas.gov/TXPRD/portalInfoManager.do

#### **DSHS Texas Immunization Registry Website**

https://www.dshs.texas.gov/immunize/immtrac/

# Contact Information: Customer Support Line

- Phone: 800-348-9158,
  - Option 1 Help for the general public (immunization records, etc.)
  - Option 2 ImmTrac2 user support
  - Option 3 Data exchange or the Interoperability Team
  - Option 4 Registrations and Renewals

Texas Immunization Registry

# **Contact Information: Emails**

- ImmTrac2@dshs.texas.gov
  - Site agreements, renewals, ImmTrac2 user changes, registry trainings or publications
- ImmTracMU@dshs.texas.gov
  - Data exchange related questions, promoting interoperability, data quality reports

#### Thank you!

Data Exchange Testing

Texas Immunization Registry

#### Q & A

ImmTrac2@dshs.texas.gov
Access, site registrations or renewals, etc.
ImmTracMU@dshs.texas.gov
Data exchange and promoting interoperability